### zenlayer

## Bare Metal Cloud

Instantly improve digital experience worldwide

### Content

- Zenlayer Overview
- Bare Metal Cloud Overview
- Product Features
- Use Cases & Case Studies

### Zenlayer at a Glance

Enabling organizations to improve their global user experience by providing edge cloud services

#1

#### in Global coverage

- 180+ edge data centers
- 6 continents / 35+ countries
- 13 Tbps backbone / 230+ private lines

<25<sub>ms</sub>

#### to 85% of world's internet users

- 1000+ global peers
- Emerging market expertise

 $<15_{min}$ 

#### Support response time

- 24/7 global tech support
- 95%+ TTR < 4 hours (Trouble ticket resolve time)

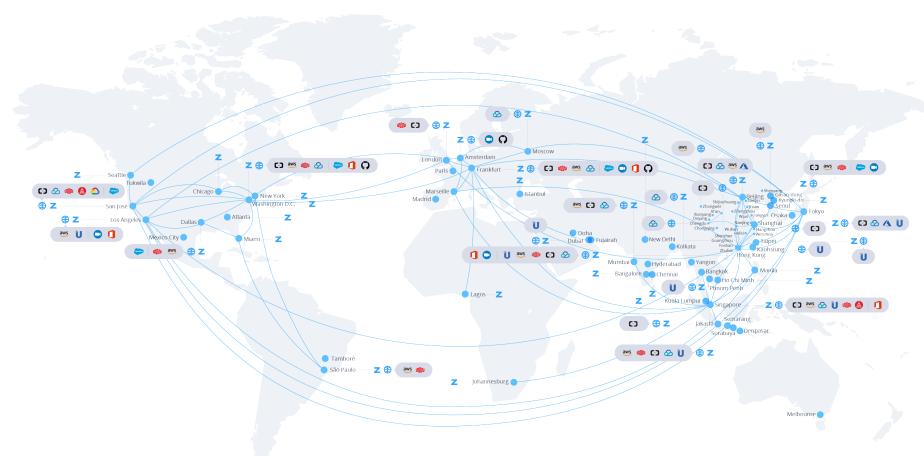
### Zenlayer is #1 in Global Coverage

**180+** edge nodes

**35+** countries

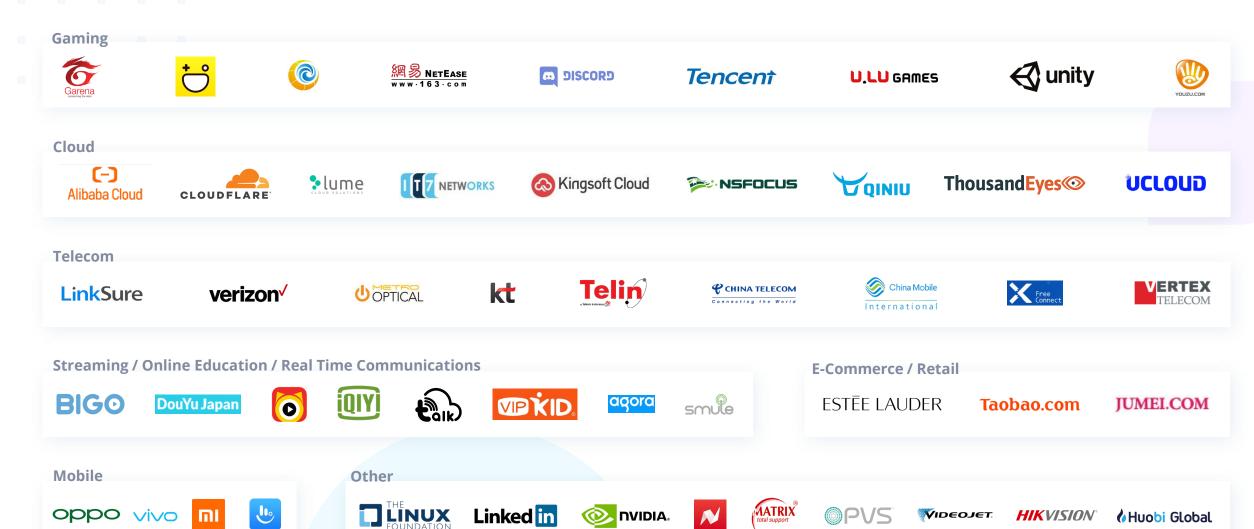
230+ private lines

**1000+** peers



Infrastructure **Public Clouds** SaaS Services C-) Alibaba Cloud Cloud Networking Equinix Cloud Exchange Salesforce Zoom Data Center Coresite Open Cloud Exchange Office365 Z Bare Metal Cloud Microsoft Azure Tencent Cloud Cloud Wan **U**Cloud **Github** Google Cloud Megaport

### Trusted by 300+ Global Customers



### Partners & Industry Recognition

















2018 10 Hot SD-WAN Startups

2019 Top 10 SD-WAN Trailblazers



















2019 Trusted Cloud Certification





















### Integrated Products and Services



### Compute

- Bare Metal Cloud
- Edge Data Center Services



### Networking

- Cloud Networking
- IP Transit



### **Application**

- Cloud WAN
- Content Delivery Network
- Global Intelligent Accelerator

# WOW service that exceeds expectations

## Easy Contact

- 24/7 technical support via phone, email
- 24/7 proactive network and device monitoring

# Fast \* responses

- < 15-minute response time</li>
- On-site technicians at core PoPs

## Quick \* resolutions

- 95%+ TTR < 4 hours (Time to resolution)
- 99.99% SLA
   (Built-in redundancy for both circuits & hardware)

# Bare Metal Cloud Overview

#### What is

### Zenlayer Bare Metal Cloud?

**Bare metal server** 

+

Cloud

**Bare Metal Cloud** 

Physical server with just one tenant

Provides compute resources on demand

Bare metal servers available on demand

### The best of both worlds

Cloud-like flexibility without sacrificing performance

### High-performance computing



#### **Dedicated Hardware**

Single tenant on a physical server with exclusive use of compute, storage, and network resources



#### **Guaranteed Performance**

Eliminates unpredictable performance caused by noisy neighbors



#### Customizable

Allows running custom environments and permits access to NIC (e.g., to accelerate certain packets using DPDK)



#### Secure

Hardware isolation from other tenants adds physical layer of protection from unauthorized access

### Flexibility of Cloud



#### Instant provisioning

Activate a server in 10 minutes



#### Flexible and scalable

Add or remove servers, IP, and/or bandwidth depending or demand



#### Self-service portal

Full visibility and easy management of servers via an intuitive online portal



#### Pay as you go

Pay month to month with no long-term commitments

### Why choose

### Zenlayer Bare Metal Cloud?



#### 25+ Countries

• Best global coverage for instant bare metal servers



#### Ready-to-go options

• Select the server that's right for you from multiple pre-configured choices



#### **Instant Connections**

 Build high-performing hybrid clouds by connecting bare metal and public clouds via our private network



### Configure to suit

 Servers can be built and deployed to meet specifications upon request



#### Private backbone

 Traffic between Zenlayer Bare Metal Cloud data centers bypasses public Internet congestion



#### <15 min response time

• > 95% of trouble tickets resolved in less than 4 hours

### #1 in Global Coverage



### Bare Metal Cloud PoPs

Instantly spin up a server in 25+ countries

### Americas

- Brazil: São Paulo
- U.S.:
   Atlanta
   Chicago
   Dallas
   Los Angeles
   Miami
   New York City
   San Jose
   Seattle
   Washington D.C.
- Argentina: Buenos Aires (Q4 2020)
- Mexico: Mexico City

### **EMEA**

- France: Marseille, Paris
- Germany: Frankfurt
- Netherlands: Amsterdam
- Nigeria: Lagos
- Russia: Moscow
- South Africa: Johannesburg
- Spain: Madrid
- Turkey: Istanbul
- UAE: Dubai, Fujairah
- U.K.: London

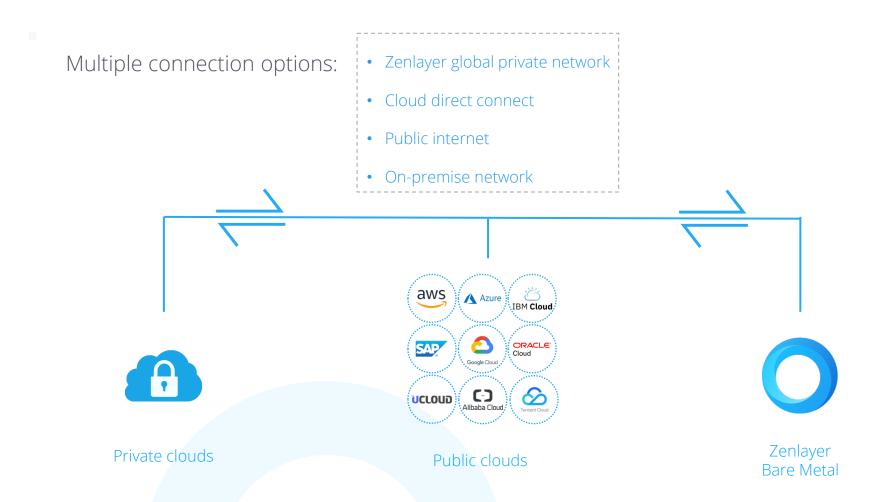
### Asia

- China (Mainland): Beijing, Guangzhou, Shanghai
- Hong Kong
- India: Bangaluru, Chennai, Mumbai, New Delhi
- Indonesia: Jakarta
- Japan: Tokyo
- Malaysia: Kuala Lumpur
- Myanmar: Yangon
- Philippines: Manila
- Singapore
- South Korea: Seoul
- Taiwan: Taipei
- Thailand: Bangkok
- Vietnam: Ho Chi Minh City

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### Optimized for hybrid clouds

Easily create connections between Zenlayer bare metal cloud and other clouds



# Bare Metal Cloud Product Features

### Bare Metal Cloud Components



#### Server

- Series S/M/L
- Up to 256 GB of RAM
- Processors with up to 40 physical cores



### Bandwidth

- 100 Mbps or 10 Mbps included, depending on region
- 95% billing available through rep



#### IP Address

- 1 IP address per server included
- "Bring your own IP" support
- Can purchase up to 64 IPs per server



#### Private Network

- Private network supported via private VLAN settings
- Free bandwidth within a private network

### Standard Server Configurations

Customized servers available upon request

### S-Series

- Single processor (4 cores)
- 16-64 GB RAM
- Up to 10 Gbps uplink
- 1x 2 TB SATA or SATA + SSD mixed
- Dual power supply
- IPMI access
- From \$99 a month

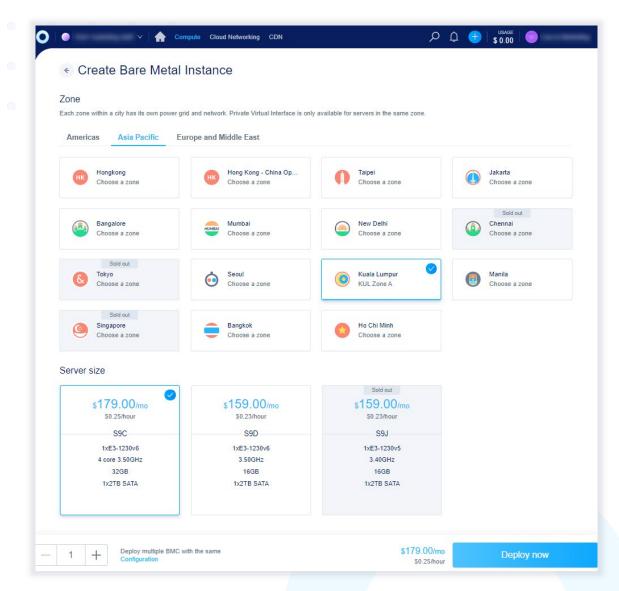
### M-Series

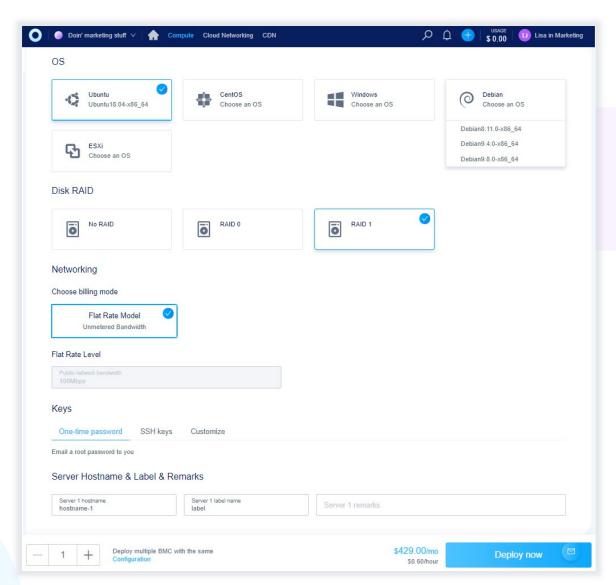
- Dual processor (12-40 cores)
- 64-256 GB RAM
- Up to 10 Gbps uplink
- > 4 HDD trays SAS/SATA HDD or SATA + SSD mixed
- Dual power supply
- IPMI access / dedicated IPMI port
- Hardware RAID (0, 1, 5, 10, 50)
- From \$299 a month

### L-Series

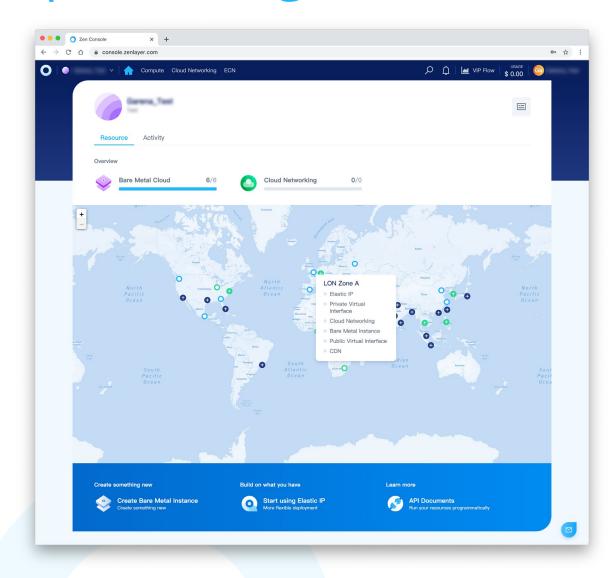
- Dual processor (12+ cores)
- 128 GB or more RAM
- Up to 10 Gbps uplink
- > 14 HDD trays SAS/SATA HDD
- Dual power supply
- IPMI access / dedicated IPMI port
- Hardware RAID (0, 1, 5, 10, 50)
- From \$599 a month

### Intuitive ordering process





### Simple management console



### Bare Metal Cloud

Use Cases & Case Study

### Use cases

Deliver the best real-time, interactive experiences



### Gaming

- Dedicated power
- Quickly scale



### **Enterprise apps**

- Predictable performance
- Compute-intensive workloads



### **Streaming**

- High speed read/write
- Mass storage support



### **CPU/GPU** intensive apps

- Render farms for movies
- Media transcoding



### **eSports**

- High performance computing
- Global private network



### High security apps

- Hardware isolation
- Global private network

### Case Study: Global Game Publisher

Zenlayer helps MMORPG game provider rapidly expand and improve global user experience

### Background

- One of the most popular MMORPG games in the world
- 800,000+ users globally and expected to increase exponentially, particularly in emerging markets like Southeast Asia and Brazil
- Competitive gamers demand ultra-low latency regardless of location or local network connections

### Challenges

- Large number of concurrent players
   required sophisticated load balancing and
   automatic failover within high-density server
   farms
- Anti-cheat methods such as lockstep and client-server model required massive amounts of data transfer, computing power, and the ability to process real-time streaming logs
- Application data stored in public clouds needed to integrate seamlessly with operations support system data on bare metal servers

### Solution

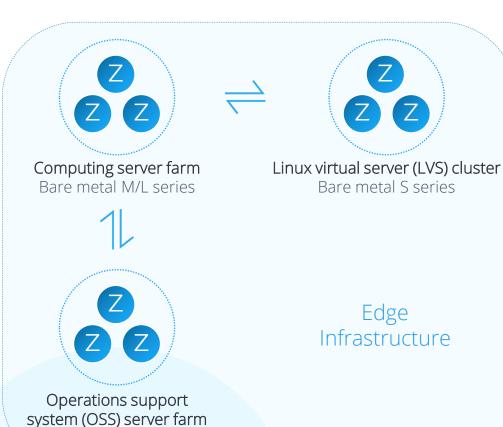
- Load balancing & automatic failover:
   Created Linux virtual server (LVS) clusters using S-Series bare metal servers to achieve efficient load balancing and automatic failover/fault isolation
- Dedicated private network:
   Directly connected public cloud instances and Zenlayer bare metal cloud via Zenlayer Cloud Networking
- Real-time processing of streaming logs:
   Used L-Series bare metal servers to process and store up to 72 TB of data per server for supporting Hadoop clusters
- Easy operations and maintenance:
   Zenlayer's bare metal servers are activated within 10 minutes with reserves always on standby, so faulty servers can be rapidly replaced to ensure minimal business interruptions

### Case Study: Global Game Publisher

Zenlayer helps Global Game Publisher easily create a hybrid cloud...

...with AWS, IBM Cloud, and Zenlayer Bare Metal Cloud... ... so that it can serve its global users with minimal latency.





Bare metal L series





### Improve digital experiences. Instantly.

### Global offices

Los Angeles (HQ)

Hangzhou

Mumbai (HQ)

Hong Kong

Shanghai (HQ)

San Jose

Singapore (HQ)

Shenzher

Beijing

Taipei (coming soon)

### Contact

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